

Ambulance Quality and Standards Coordinator

Part-time, permanent

Salary: £25,328-£29,060 (Pro-rata)

Hours: 21 hours per week

Location: Cardiff

The opportunity

Do you want to make a difference and be part of a vibrant and inclusive organisation that has been helping save lives for more than 100 years? St John Ambulance Cymru provides First Aid and Medical care at some of the most prestigious and complex events across Wales. This event cover is one of the hallmarks of service that St John Ambulance is famous for and is supported by thousands of hours of volunteer service every year. Ensuring this service is well planned and delivered is crucial for the safety of the public at events as well as the positive experience our St John People.

Amazing opportunity to work as part of the Ambulance operations team, we are looking for someone who can lead on implementing and monitoring ambulance quality standards across the commercial fleet. We are looking for a Quality and Standards Coordinator capable of compiling audits and assessment evidence to ensure compliance with St John Ambulance Cymru standards. The successful postholder will be integral in ensuring a high standard of quality within our service.

What you'll need to be successful

To achieve the above, we are looking for a talented and confident Quality and Standards Coordinator with experience of carrying out standardised audits or monitoring.

You will need to have experience of presenting data and information to a range of audiences and be able to develop policies and processes to aid the work of the organisation. You should have a sound knowledge of Quality Assurance and Incident Management and experience of working in a regulated environment.

You will be open minded, collaborative, respectful and be solutions focused.



Who we are

St John Ambulance Cymru continues to support people and communities across Wales by providing community response and outreach services (e.g. medical duties at events, community based divisions, falls Response Service, Community First Responders).

We fulfil key front-line roles to support vulnerable people, in addition to offering the opportunity for people from all backgrounds to develop their personal skills and confidence to support our charitable and income generating services whilst assisting their own career development.

We maintain our reputation as being the leading organisation to deliver first aid training to both commercial businesses and local-based communities including schools throughout Wales.

This is a fantastic opportunity to join our team and to help us focus on developing new, innovative services to help us achieve our mission of saving lives and enhancing the health and wellbeing of communities in Wales.

To find out more information about St John Ambulance Cymru, please visit our webpage at <https://www.sjacymru.org.uk/>

What you'll get in return

In return, you'll have access to a range of benefits including, but not limited to:

- 31 days holiday (including bank holidays) / pro rata
- Access to a Blue Light Card, providing various discounts at more than 15,000 retailers.
- Employee Assistance Programme (EAP)
- Access to Private Medical Care
- Flexible working
- Various training and development opportunities

HOW TO APPLY

For further information about this role, please download the Application Form document and job description. These documents can be found at:

<https://www.sjacymru.org.uk/en/page/careers>

Please download the attached application form and send it to recruitment@sjacymru.org.uk along with your CV & covering letter by midday 05/08/2022

Interviews are likely to take place w/c. 15/08/2022